

provinsje fryslân
provincie fryslân 

Burum's portal

Burum
gem. Kollumerland c.

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Burum's Portal

Burum is a small and picturesque terp village in the green expanse of the North-Frisian landscape. There still is plenty of tranquillity and space to be found here. If you take a stroll, you will discover a church, a townhouse, an inn, a primary school and a few companies. More than 600 residents enjoy Frisian life here.

Although Burumers love to live here and take pride in their village, they see obvious facilities disappear. The family doctor and the grocery store have disappeared in recent years, so picking up a prescription or quickly buying a loaf of bread means leaving the village. Today, residents of Burum meet each other less because they cannot chat at the bakery or exchange the latest news in the waiting room at their family doctor. Until recently.

Burum has a digital answer to the disappearing facilities. As a first in Friesland, Burumers can get their business done over the Internet in a special, central village facility. Through a new digital village portal they can arrange their business with the municipality, get an online consultation with a nurse or ask for help.

Burum.openportaal.nl

From 1.0 to 3.0 in one step. Facilities that were never there or have disappeared are again within reach since the beginning of 2013. Affairs can be organized quickly with the specially designed portal area in the townhouse or at home, using a computer. A virtual municipal service, an eBay for help requests and assistance, the PlusBus and an online health desk: it is all available at burum.openportaal.nl.

The portal includes news from Burum, activities in the village and photos of previous activities. Burumers can also register for Burum Social, a local Facebook for Burum. Through the web portal, they can make use of a number of services such as the Plusbus, WeHelpen.nl, MijnGezondheid.net and the video connection with the municipality and the public health nurse.

How it works

Video calls

Calling and seeing each other is called video calling. Seeing each other makes it easier to ask questions. Residents of Burum can visit the Toutenburg townhouse to make video calls with the SSA-desk of the municipality or the nurse. There is a new area furnished with a log cabin and a video connection. The visual connection is easy to operate, but there is always someone there to help. Or just get together to explore the potential of the portal.

MijnGezondheid.net [my health]

With MijnGezondheid.net Burumers can digitally make an appointment with the GP practice or send a question or message. This is also possible with the pharmacy. To make use of MijnGezondheid.net they must first register with the GP practice or pharmacy. They can then login with their DigiD code. Through the portal, they can directly indicate whether they want to send an email or make an appointment.

WeHelpen.nl [We help]

WeHelpen.nl is a website that organizes mutual help, or an eBay for help requests. Many of us are willing to do something for someone else; something you are good at or enjoy doing, but everybody needs help now and then. We just do not always know if help is needed and how we can help. To regulate mutual help, residents of Burum can indicate their request or assistance in WeHelpen. They can also tell if someone is requesting help, and if possible assistance can be offered. If this is the case, they can then contact each other through WeHelpen.

PlusBus

The Plusbus tours with 55+ people who like to meet other people. The bus has a monthly programme with fun excursions and services for people aged 55 and older. But the bus can also be used by people who need to get out of the village and do not have their own transport.

All under one digital roof

The village portal offers many services. The start-up phase is still somewhat limited, but there is more to come in due time. For example, we work with Library Service Fryslân to create a digital book-exchange service, to be expected in autumn 2013. Some services, such as WeHelpen.nl, already exist as an independent service. Everything is neatly organized and easy to find on the village portal. Also, if you go through the portal to WeHelpen, you can see all help requests in Burum right away. Very convenient.



Unique project

The web portal is a novelty in the Village New Style Project. Through this project, the province of Friesland, municipality Kollumerland c.a. and the village itself want to increase the quality of life and social connectedness in Burum. To realize this, the Toutenburg townhouse underwent a minor makeover; a new area was turned into an Internet café. The Burumers can use the new digital services in this new area. Private matters can be arranged in a separate private log cabin.

The Townhouse New Style not only offers convenient access to online services, it is also a social meeting place for the village. This brings back the 'chat at the bakery'. Burum will be future-proof and its residents can continue to enjoy living here.

Your service on the portal

The main function of the village portal Burum is to include as many services as possible to make life easier and more enjoyable than it already is. The more services the better. A hairdresser at home, remote physiotherapy, it is all possible. More convenience for Burumers. More customers for the service providers.

<uwdorp>.openportaal.nl

The portal for Burum is the first in the province. But it is not only created for Burum. Others, who want to take that step from 1.0 to 3.0, can develop their own village portal. We are happy to share the Burum project!

More information? Please contact Martijn Ledegan from the province of Friesland, or Marcella Jansen from the municipality of Kollumerland c.a.

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