

# **A Basic Guide to Online Journey Planners**

## **What is an online journey planner?**

Online journey planners are designed to help you find the best method of getting from one location to another. This could be a simple search such as finding a bus to your local shops, or it could be a more complicated journey such as a scenic tour of the Yorkshire Dales.

## **Why use an online journey planner?**

- Most journey planners are able to combine different methods of transport to provide you with the quickest, most accurate route.
- Using an online journey planner avoids the need for multiple bus and train timetables. They are able to work out connections between different services so that you don't have to.
- They are easy to use and can produce a route plan within seconds.
- Journey planners can use your postcode to provide you with a door-to-door route.
- They allow you to specify the time and date that you wish to set off. Many are capable of 'working backwards' and can tell you what time you need to set off to arrive in your destination by a specific time.
- Most journey planners offer you multiple options, allowing you to choose the most appropriate for you.

## Which journey planner to use?

With so many journey planners available, how do you know which one to use? Here are a few simple guidelines to help you choose the most appropriate:

- Is your journey entirely within Yorkshire? If yes, then you can use the local journey planner **[www.yorkshiretravel.net](http://www.yorkshiretravel.net)** – see page 3.
- Do you want a door-to-door journey anywhere within the UK? For this you can use **[www.maps.google.co.uk](http://www.maps.google.co.uk)** – this planner can produce journeys based on postcodes, towns, rail stations and public buildings anywhere in the UK – see page 5.
- We are developing a new journey planner for the Yorkshire Dales, called **ShareRoute** it also includes community transport and taxi services – see page 7.

## The Basics

The first time you use a new piece of technology it can seem daunting but even if you have never been on the internet before, using a journey planner can be really simple. This guide has chosen some of the most frequently used planners and attempts to explain the basics in a simple user-friendly way.

## Remember: no technology is perfect...

Most journey planners work by calculating the quickest journey time. Sometimes this means you get offered a route that involves changing bus or train more times than necessary. Alternatively, it could mean you get offered a 2 minute bus journey that would be easier to walk. Although journey planners can be very useful tools, they are not flawless and you should always examine the different options provided to you before making a decision.

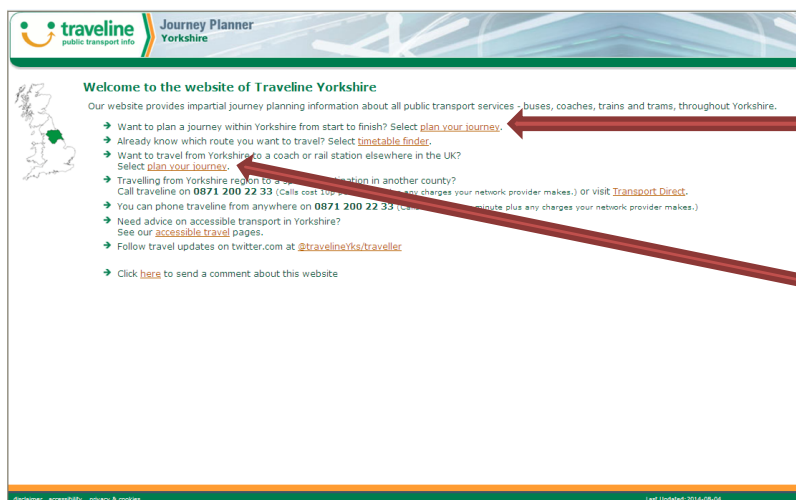
## Traveline Yorkshire:

Traveline Yorkshire can produce door-to-door journeys anywhere within Yorkshire, or journeys from anywhere in Yorkshire to a coach or rail station elsewhere in the UK.

**Step 1:** Go to the following website:

**www.yorkshiretravel.net**

This website will look like this.



**Step 2:** If your entire journey is within Yorkshire click here

OR

If you want to travel from within Yorkshire to a coach or rail station elsewhere in the UK click here.

This will bring up a screen like the one pictured here.

**Step 3:** Where are you travelling from and to? Type your origin and destination in the white boxes. For locations within Yorkshire postcodes can be used. When you start typing, a list of potential destinations will appear. If your desired destination is in that list click on it.

**Step 4:** When do you want to leave? This will automatically search for the next possible journey. Click on the blue arrows to change the time or date.

**Step 5:** How do you want to travel? You don't usually need to change this but if you wish you can unselect any transport modes you don't want to use.

**Step 6:** Click on 'Find Journey'

**Step 7:** The image on the next page shows the results from an example search from an address in Leeds (LS15 0JW) to London Kings Cross Rail Station on the 1<sup>st</sup> October at 08:00 am.

**Travelling...**

From

To

Via (optional)

[find journey...](#)

**Time and date**

☒ Leave after

☐ Arrive by

Time

Date

Enter a date between 04-Aug-2014 and 06-Oct-2014.

**Mode of Transport**

☒ Bus

☒ Rail

☐ Coach

☐ Tram

Or [choose operator...](#)

Current selection **Any Operator**

[find journey...](#)

[Need help using this screen?](#)

Click here to view a breakdown of the journey.

If you have a printer you can click here to print the page.

Clicking on these options will let you book tickets for your desired journey, but see also pages 7 and 8 of this guide.

Click here to start a new search.

Departure time      Arrival time      Total journey time

Methods of transportation used within the journey

-  = bus
-  = walk
-  = train

The journey planner has offered us four different options. These are shown here.

Click here to get options for your return journey if required.

Click here to alter your existing search e.g. to change the time or destination

From 131, New Street, Birmingham  
To London Kings Cross Rail Station  
Leave after 01/10/2014 08:00  
Mode(s) Bus, Rail

Mode(s)

Changes

Depart

Arrive

Duration

Details



1

07:34 on  
01/10/14

10:35 on  
01/10/14

3 hours 1 mins

Multiple services  
Multiple providers

view details...



2

07:45 on  
01/10/14

10:52 on  
01/10/14

3 hours 7 mins

Multiple services  
Multiple providers

view details...



1

08:01 on  
01/10/14

11:00 on  
01/10/14

2 hours 59 mins

Multiple services  
Multiple providers

view details...



1

08:32 on  
01/10/14

11:28 on  
01/10/14

2 hours 56 mins

Multiple services  
Multiple providers

view details...

return journey

alter journey...

direct journey

new journey

earliest

later

latest

print page



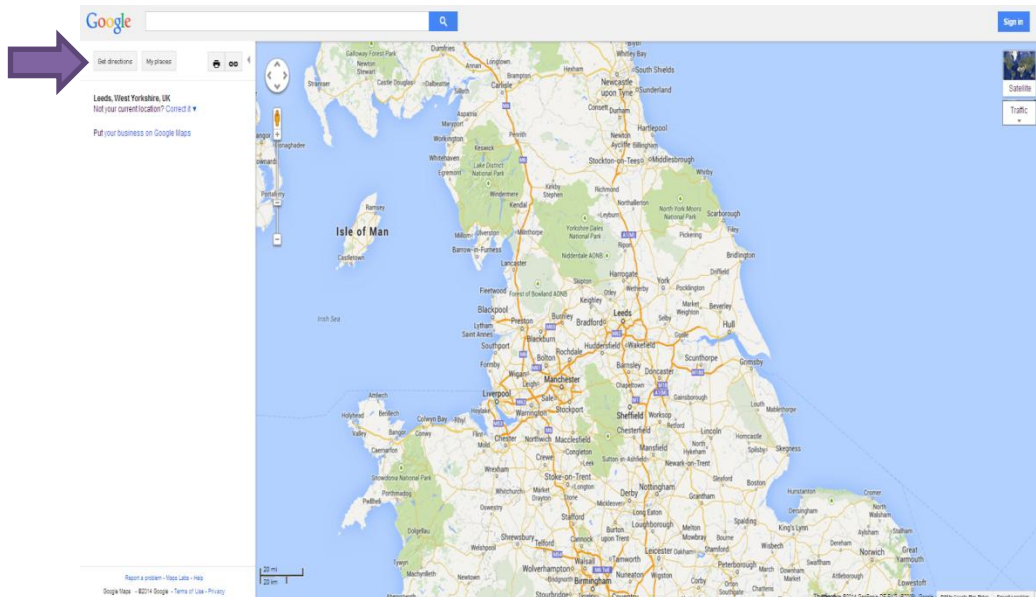
[Need help using this screen?](#)

## Google Maps:

Google Maps can produce door-to-door journeys anywhere within the UK. It can produce journeys based on postcodes, towns, rail stations and public buildings.

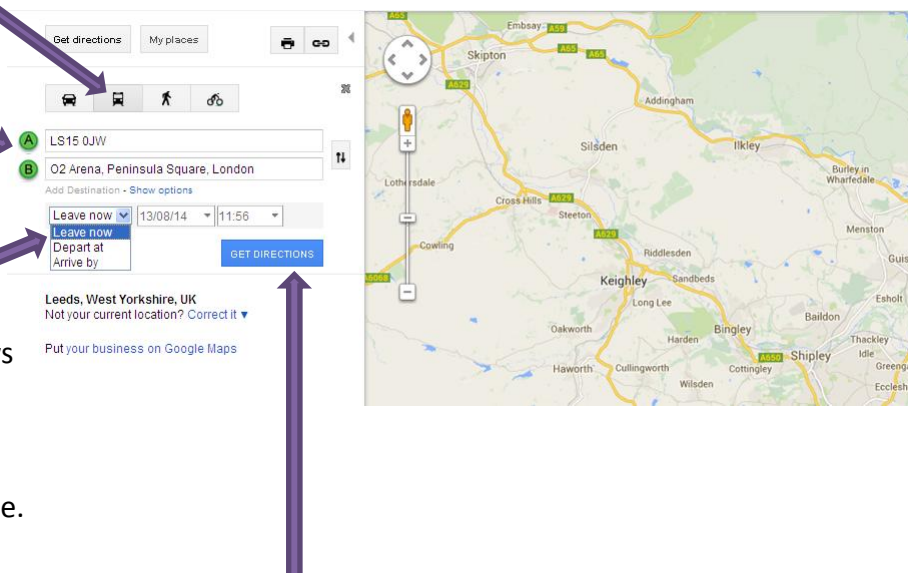
**Step 1:** Go to the following website: [www.maps.google.co.uk](http://www.maps.google.co.uk) - This website will look similar to this:

**Step 2:** Click on 'Get Directions' to start planning your route.



**Step 3:** Clicking on the second icon will produce a route using public transport. Type your origin into box A, and your destination into box B.

**Step 4:** When do you want to leave? This will automatically search for the next possible journey. Click on the blue arrows to change the time or date. You can also specify whether you would like to search using a departure time or an arrival time.



**Step 5:** To complete your search click on 'GET DIRECTIONS'

**Step 6:** The image on the next page shows the results from an example search from an address in Leeds (LS15 0JW) to The O2 Arena in London on the 13<sup>th</sup> August at 11:56 am.



Click on the + symbol to enlarge the map. Click and hold down the mouse button to move the map around.

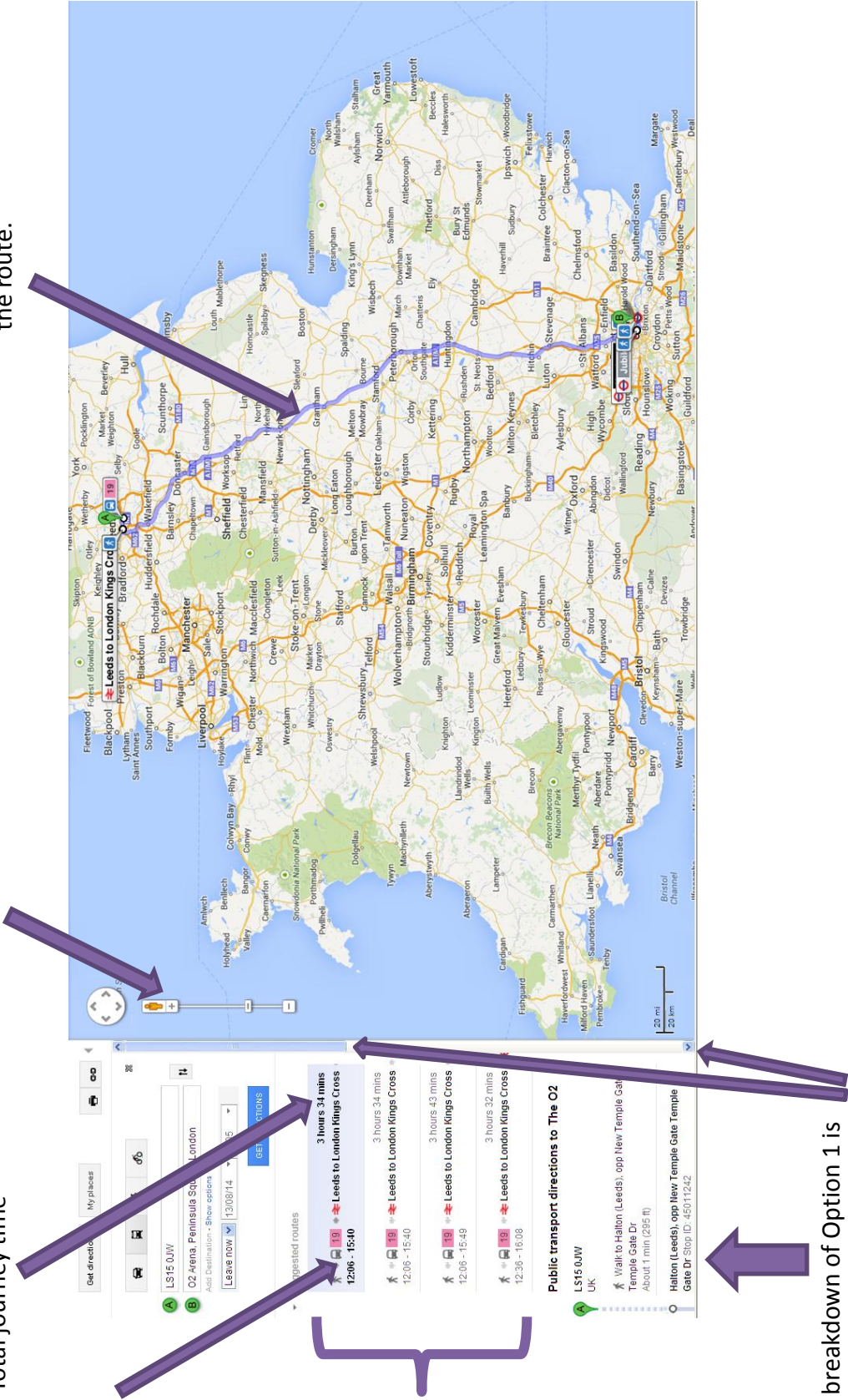
The blue line shows an approximation of the route.

Total journey time

Departure/ arrival times

The journey planner has offered us four different options. These are shown here. Click on each option to produce a breakdown of the journey.

A breakdown of Option 1 is listed here (scroll down using the blue bar and arrow to see the whole of the journey).



ShareRoute is a new journey planner for the Yorkshire Dales which includes local community transport and taxi services, along with timetabled buses and trains. It is still in development but we hope it will be ready by the end of the year.

shareroute

Route Planner

Help

Log In

Register

Route Planner

From:  
Enter start location or right click on the map

To:  
Enter end location or right click on the map

Journey Preferences

Public Transport: ☒

Community Transport: ☒

Car Schemes: ☒

Taxi Companies: ☒

Lift Shares: ☒

Journey Date: 10/10/2014

Appointment: ☐

Search

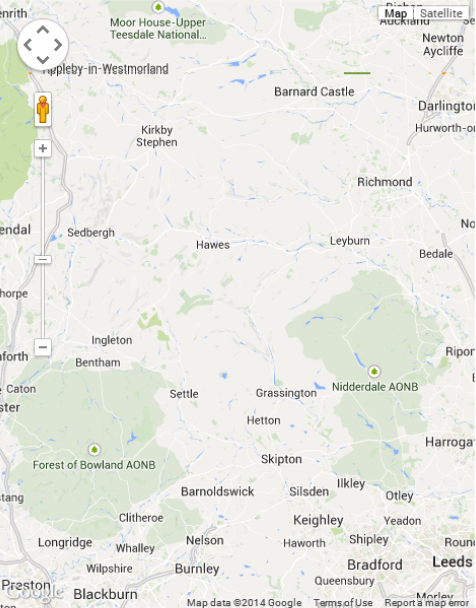
Departure Time: 08 00

Reset

Accessible Vehicle: ☐



Passengers: 1

Map View



Zoom in to see bus stops and train stations

Data Images Terms Cookies Privacy Sitemap



shareroute

Route Planner

Help

Log In

Register

Route Planner

From:  
Reeth, United Kingdom

To:  
Leyburn, United Kingdom

Showing: Outbound ☒ Return ☐

Journey Preferences

Route 1 Public Transport 16.5 miles - 1 hour 4 mins - Wednesday 15/10/2014

Reeth, United Kingdom

Walk to Reeth, Memorial (S-bound)

About 1 min - 0.1miles

Reeth, Memorial (S-bound)

Dales and District 30 Bus towards Richmond

13:00 - 13:22 (22 mins 2 stops)

Hurgill, Whitcliffe Place (E-bound)

Walk to Hurgill, Whitcliffe Place (W-bound)

About 1 min - 0.0miles

Hurgill, Whitcliffe Place (W-bound)

Dales and District 159 Bus towards Ripon

13:36 - 14:00 (24 mins 5 stops)

Leyburn, adj Market Place

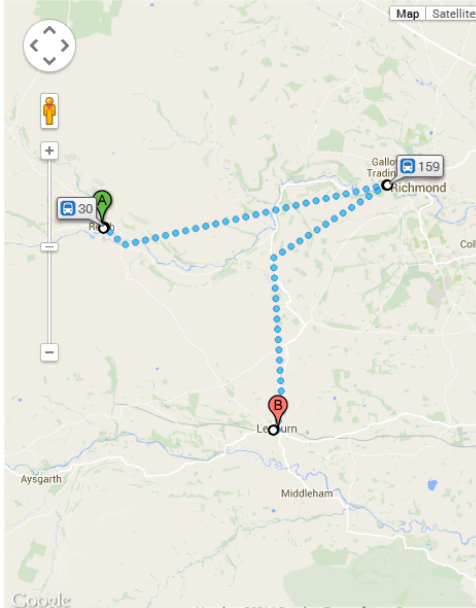
Walk to 21 Brentwood, Leyburn, North Yorkshire DL8 5EP, UK

About 3 mins - 0.1miles

Leyburn, United Kingdom

<< Previous Next >>

Map View

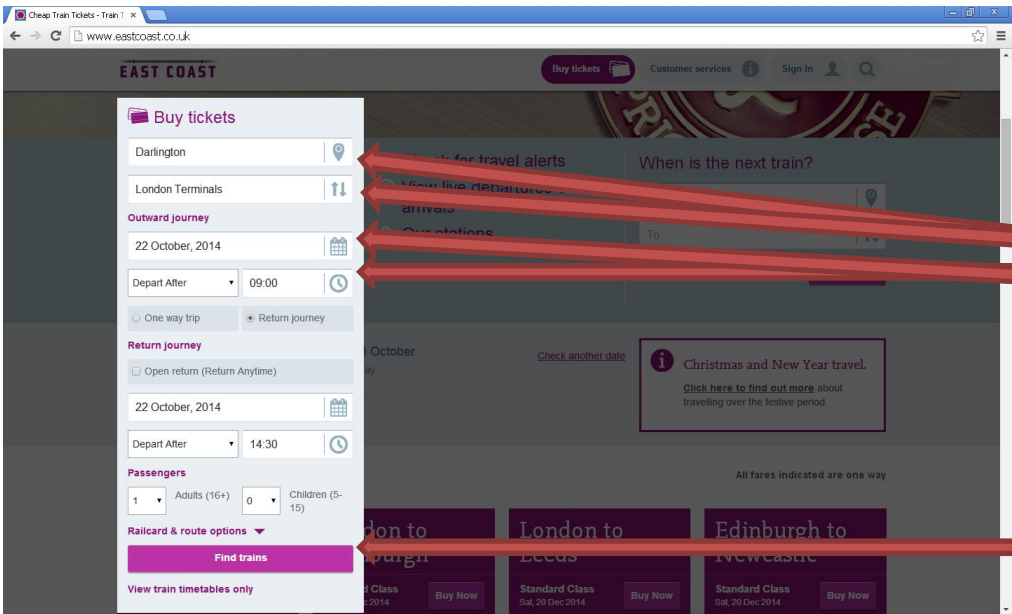
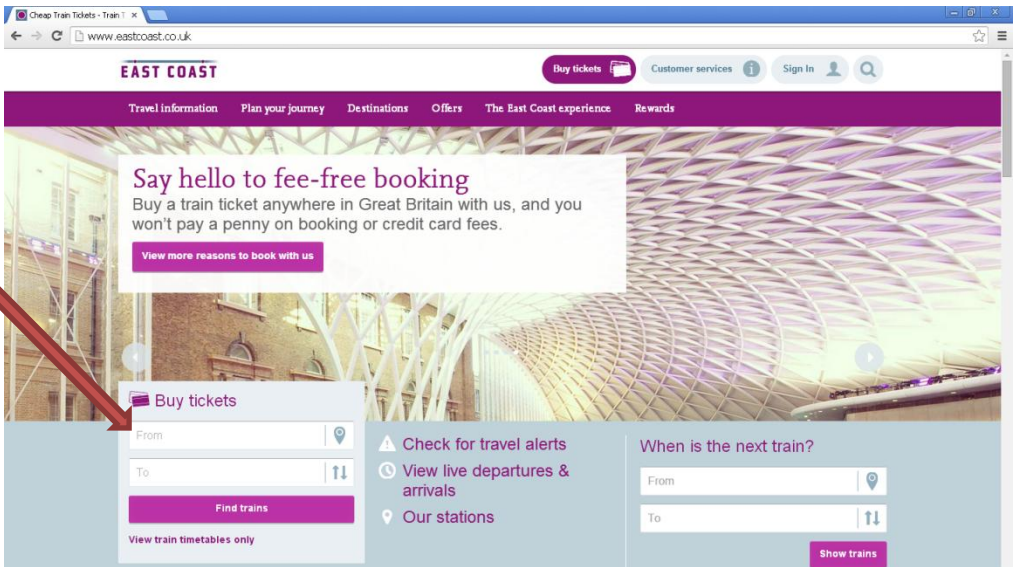


Zoom in to see bus stops and train stations

East Coast has a good website for booking tickets for any journey and any train company. There are no booking fees and tickets can be posted to you (for a small postage fee) or picked up for free at any railway station. Some tickets can be printed at home on your own printer.

**Step 1:** Go to the website **www.eastcoast.co.uk** – It will look like this:

**Step 2:** Clicking in the box 'From' to start typing will expand the options.



**Step 3:** Fill in the journey you want to book in the 'From' and 'To' boxes, click on the date and time and select from the lists displayed.

**Step 4:** Click 'Find Trains'.





**Step 5:** Click on the top left option under 'Fares' on each side to show only the trains with the cheapest advance fares.

**Step 6:** Click on the 'i' symbol to see the details of each journey including changes

**Step 7:** Click on your preferred outward and return journeys, check the total price and click 'Buy Now'

**Step 8:** Check all the details and click 'Continue'

**Step 8:** Check all the details and click 'Continue'

**Buy Tickets**

1 Adult  
0 Child (5-15)  
0 Railcards

**Start Search**

**Ticket on Departure**

In order to collect a Rewards ticket via Ticket on Departure, you will need your booking reference and any payment card.

**Delivery Details**

The delivery option selected will apply to all journeys purchased.

☐ **Ticket on Departure at the station** Free  
The payment card and booking reference will be required for collection, otherwise you will need to buy a new ticket at the full fare.  
Tickets can be collected from the following stations:  
Darlington

**Special Information about Darlington:**  
Supported hours for collection:  
Monday - Thursday 06.00 - 20.00  
Friday 06.00 - 21.00  
Saturday 06.30 - 19.45  
Sunday 07.45 - 20.00

☐ **Print@Home** Free  
Print your ticket(s) on your own printer. **Tickets can be amended online only, up to 18.00 the day before travel** (Rewards tickets and Promotional tickets cannot be changed)

☐ **First Class Post** £1.00  
Only available for UK addresses.

☐ **Special Delivery** £6.40  
If you book your tickets by 17.00, delivery is guaranteed by 13.00 the next working day. A signature will be required upon delivery. UK addresses only.

**Order Summary**

**Journey details**

**Journey 1** **£136.20**  
Only 6 tickets left at this price  
Darlington to London Terminals  
Depart: Wed, Oct 22nd, 08:27  
Return: Wed, Oct 22nd, 15:30  
Seating has been reserved.  
Reservation expires at 11:20  
[View your seat](#)  
Carbon emissions  
[remove](#) [save for later](#) [edit](#)

**Sub total: £136.20**  
[+ Add another journey](#)

**Delivery details**

**Payment details**

**Total cost: £136.20**  
[continue](#)

**Step 9:** Choose how you want to receive the tickets. 'Ticket on Departure' means you collect the tickets from a machine at the station by putting in your credit/debit card and entering a code. Once you have decided how to receive the tickets, click 'Continue'

**Step 10:** Enter your credit or debit card details, tick the box to agree to the terms and conditions, and click 'Buy Now'

**Payment Details**

Card number\* Expiry date\*  
Required Security code\*  
Enter the security code for your selected card  
☐ Remember this card

**What is the purpose of your journey?**

☐ Business  
☐ Leisure  
☐ Visiting Friends/Relatives  
☐ Other:

☒ Make sure this box is ticked if you wish to subscribe to exclusive East Coast offers and news. Please note, unsubscribing will suspend Rewards membership.  
Join our loyalty scheme. It may take 24 hours for your account to be created. By joining, you are agreeing to receive marketing communications from us.  
☐ Privacy policy

**Confirm your order:**

Journey 1: £136.20  
Ticket on Departure at the station: £0.00  
**Total Cost: £136.20**  
☐ I agree to [Terms & Conditions](#), [National Rail Conditions of Carriage](#) and ticket terms and conditions  
[Buy Now](#)

**Order Summary**

**Journey details**

**Journey 1** **£136.20**  
Only 6 tickets left at this price  
Darlington to London Terminals  
Depart: Wed, Oct 22nd, 08:27  
Return: Wed, Oct 22nd, 15:30  
Seating has been reserved.  
Reservation expires at 11:20  
[View your seat](#)  
[Save as a favourite journey](#)  
Carbon emissions  
[remove](#) [save for later](#) [edit](#)

**Sub total: £136.20**  
[+ Add another journey](#)

**Delivery details** [amend](#)

**Ticket on Departure at the station**

**Payment details**

**Payment card:** £136.20  
**Total cost: £136.20**