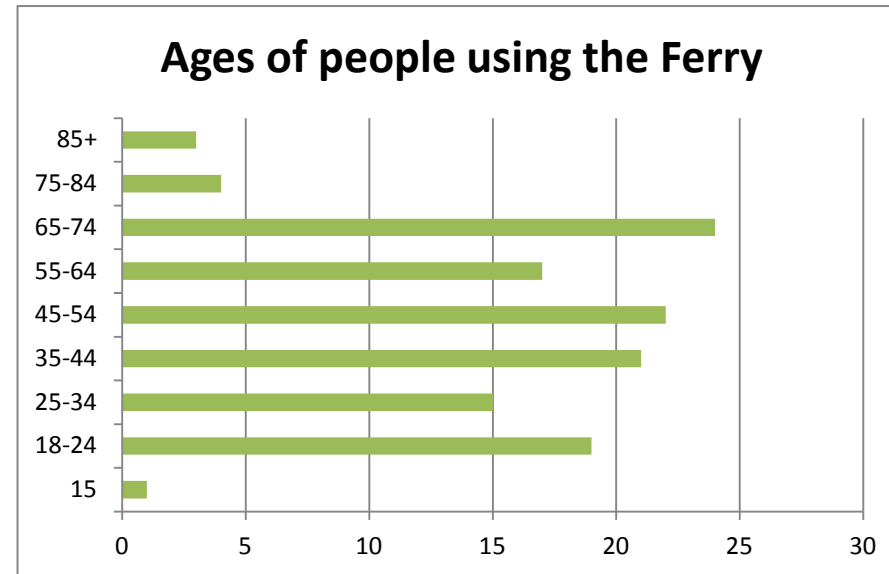
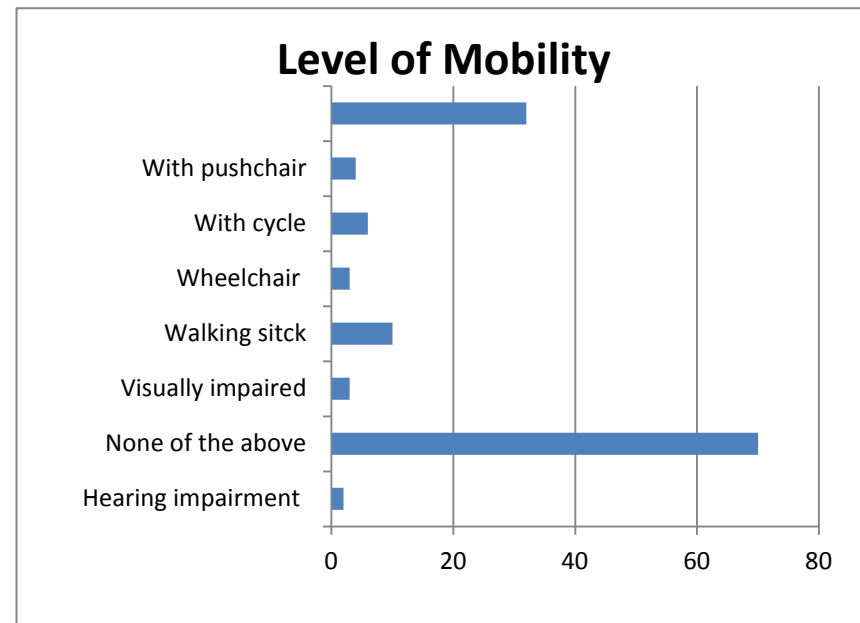


Age	Amount
15	1
18-24	19
25-34	15
35-44	21
45-54	22
55-64	17
65-74	24
75-84	4
85+	3

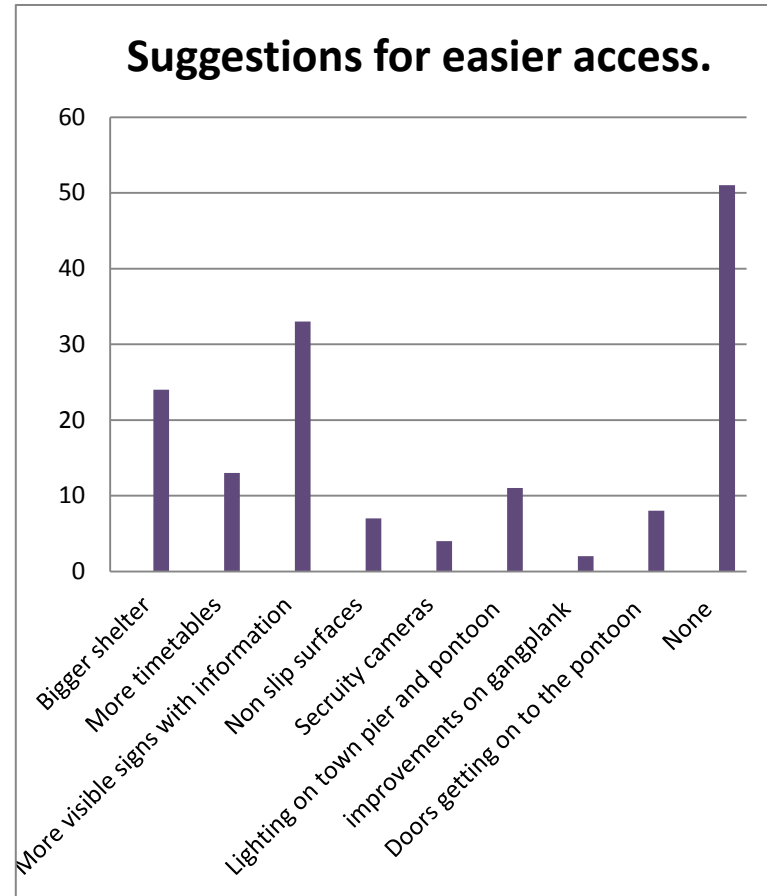


Hearing impairment	2
None of the above	70
Visually impaired	3
Walking sitck	10
Wheelchair	3
With cycle	6
With pushchair	4
With shopping/load to carry	32



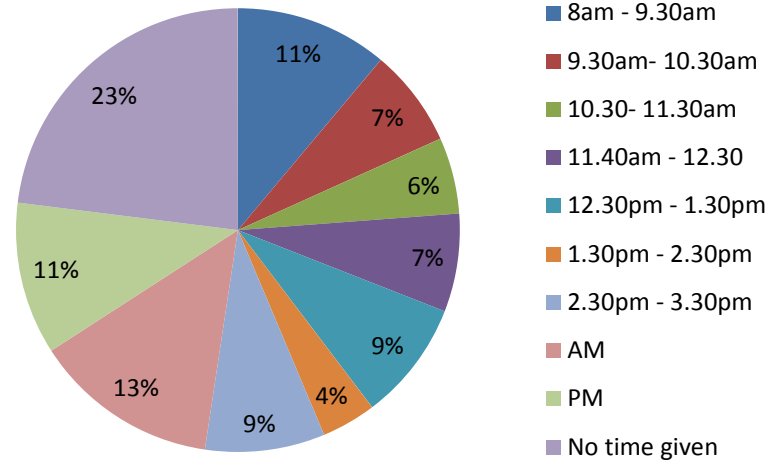
Suggestions for easier access.

Bigger shelter	24
More timetables	13
More visible signs with information	33
Non slip surfaces	7
Security cameras	4
Lighting on town pier and pontoon	11
improvements on gangplank	2
Doors getting on to the pontoon	8
None	51



Time of Travel

8am - 9.30am	14
9.30am- 10.30am	9
10.30- 11.30am	7
11.40am - 12.30	9
12.30pm - 1.30pm	11
1.30pm - 2.30pm	5
2.30pm - 3.30pm	11
AM	17
PM	14
No time given	29



How easy did you find it to get from Town Pier Square to the landing at the top of the pontoon ramp?

1	Very easy	54
	Easy	46
	Average	14
	Difficult	7
	Very difficult	6

How easy did you find it getting from the top of the ramp to the pontoon?

2	Very easy	50	Average	12
	Easy	61	Difficult	2
			Very difficult	2

3 **How safe is the surface of the ramp?**

Very safe	57
Safe	38
Average	18
Unsafe	12
Very unsafe	1

4 **How safe is the surface of the pontoon?**

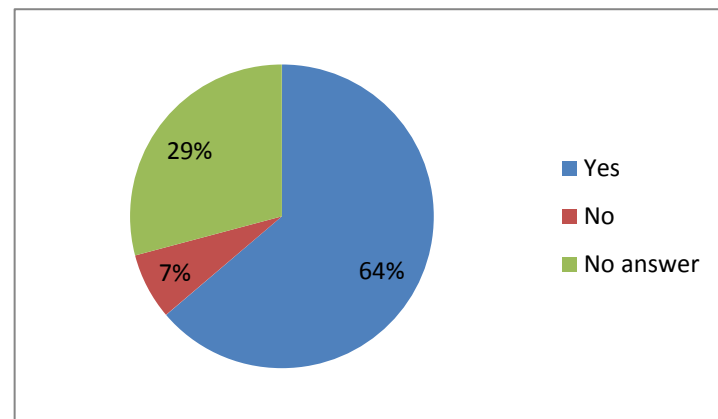
Very safe	62
Safe	46
Average	9
Unsafe	9
Very unsafe	1

5 **How helpful are the hand rails on the ramp?**

Very helpful	63
Helpful	36
Average	9
Unhelpful	6
Very unhelpful	0
No answer	13

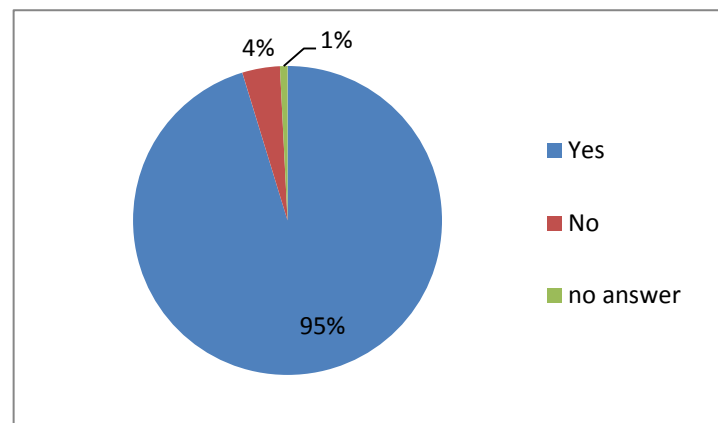
7 **Is the level of lighting on the ramp adequate?**

Yes	81
No	9
No answer	37



8 **Is the level of lighting on the pontoon adequate?**

Yes	121
No	5
no answer	1



6 How convenient is the shelter on the pontoon?

Very convenient	37
Convenient	49
Average	21
Inconvenient	5
Very inconvenient	10
no answer	5

9 Is the gangplank suitable for your needs.

Yes	123	
No	3	(Many of the people who said no used a walking stick)
no answer	1	with shopping

10

How useful is passenger information on the pontoon?

Very useful	18	Poor	28
Useful	29	Very poor	14
Average	36	No answer	2

11 How would you rate signs and notices of guidance and emergency procedures on the pontoon?

Very useful	16	Poor	25
Useful	23	Very poor	13
Average	48	No answer	2

12 **Is there adequate travel and visitor information available?**

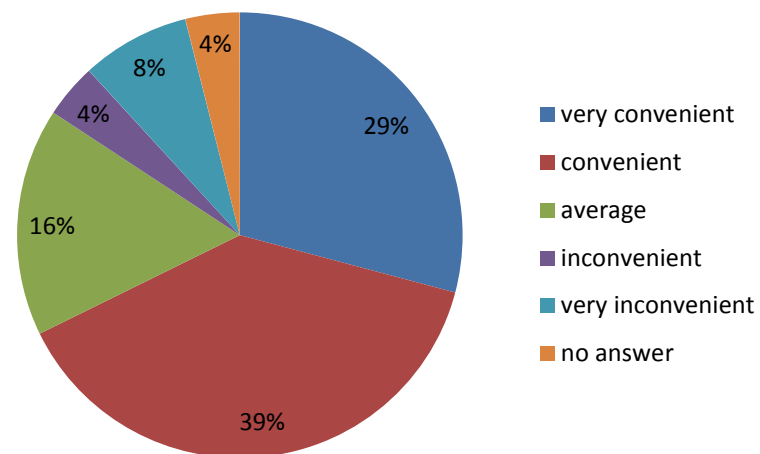
Yes	53
No	71
Doesn't know	3

13 **Do you feel safe using the pontoon?**

Yes	121
No	5
Doesn't know	1

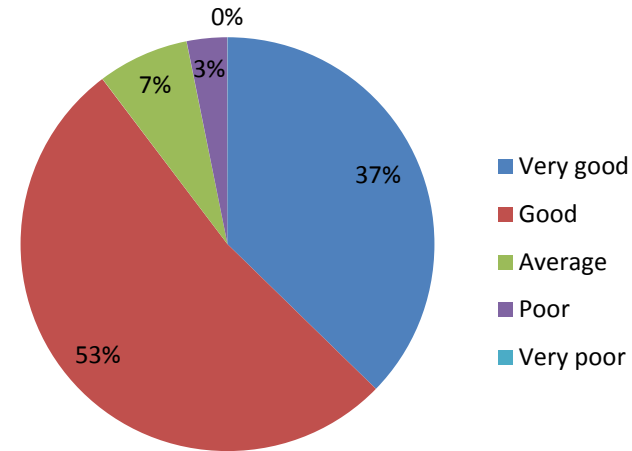
6 **How convenient is the shelter on the pontoon?**

very convenient	37
convenient	49
average	21
inconvenient	5
very inconvenient	10
no answer	5

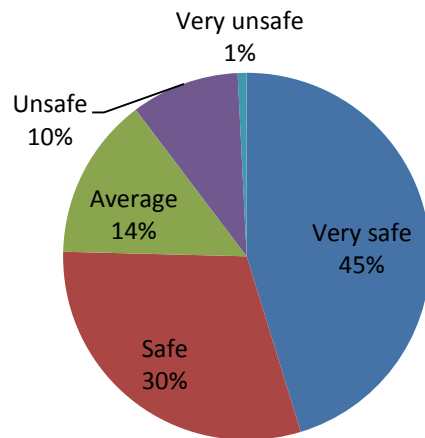


14 How would you rate your overall experience in using the new pontoon?

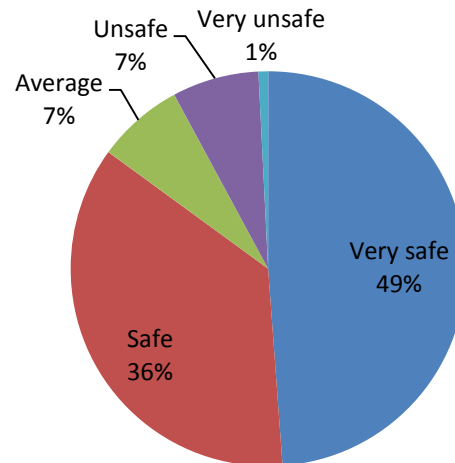
Very good	47
Good	66
Average	9
Poor	4
Very poor	0



How safe is the surface of the ramp ?



how safe is the surface of the pontoon?



How helpful are the handrails on the ramp?

