

Operator information

Name _____ Tel No _____

E-mail _____

Any other comments _____

Please return the completed form to People United Against Crime at:

✉: 4th Floor, Castle Market Buildings
Exchange Street
Sheffield
S1 2AH

E: info@nsfrits.eu
F: +44 (0)114 275 8637

If you do not wish to receive future information regarding NS FRITS please tick this box
Please note we will not pass your information to anyone outside of the NS FRITS partnership

For more information:

Please visit the NS FRITS website - www.nsfrits.eu

PLUS register today as a NS FRITS Stakeholder and you can have access to the exclusive Stakeholder area where you will be able to provide NS FRITS Partners with feedback throughout the development of the system.

Alternatively e-mail us at info@nsfrits.eu



NS FRITS Partnership

People United
Against Crime

VOLVO



North Sea Freight Intelligent Transport Solutions

NS FRITS

Transport Operator Survey



European Union  The European Regional Development Fund

**The Interreg IVB
North Sea Region
Programme**



*Investing in the future by working together
for a sustainable and competitive region*

NS FRITS - North Sea Freight Intelligent Transport Solutions aims to dramatically improve competitiveness, growth and conditions for transport managers, freight handlers and drivers by:

- Developing a system that provides live, up-to-date information about the region or country they are about to enter
- Improving driver safety by providing security information
- Providing information about congestion and local driving conditions
- Reducing accidents as drivers are alerted to poor weather conditions and local driving laws
- Transmitting / receiving information in a series of languages
- Positively impacting on the environment as emissions are reduced

As NS FRITS is being developed for transport managers, freight handlers and drivers and to ensure the system will benefit you at work, we need to understand your requirements.

Please take a few minutes to answer the following questions.

Company information - understanding your working environment

1. Name of organisation: _____

2. How many people work for your organisation? **(please tick)**

- 0 – 5 6-25 26-50
 50 – 100 100-250 250 +

3. What is the size of your fleet? _____ vehicle(s)

4. Do your drivers work internationally? **(please tick)** Yes No

5. Which country(s) is your business based in? _____

6. Which countries does your organisation regularly work in? (please tick all that apply)

- | | | | | | |
|---------|--------------------------|--------------------|--------------------------|------------------------|--------------------------|
| UK | <input type="checkbox"/> | Germany | <input type="checkbox"/> | Netherland's | <input type="checkbox"/> |
| Denmark | <input type="checkbox"/> | Norway | <input type="checkbox"/> | Belgium | <input type="checkbox"/> |
| Sweden | <input type="checkbox"/> | Other EU countries | <input type="checkbox"/> | Other non-EU countries | <input type="checkbox"/> |

Current communication system - understanding the information you currently receive

7. Do you operate a GPS tracking system? Yes No

8. If you answered yes, which system do you use? **(please specify name and brand)**

9. What do you think is missing or could be improved with your main communication system?

10. What type of communications system would suit your needs?

NS FRITS - how NS FRITS can improve your working life

11. What major problems has your organisation encountered when drivers are working nationally / internationally? **(please tick all that apply)**

- | | | | |
|------------------------------------|--------------------------|------------------------|--------------------------|
| Traffic volumes | <input type="checkbox"/> | Road traffic incidents | <input type="checkbox"/> |
| Understanding foreign laws | <input type="checkbox"/> | Weather | <input type="checkbox"/> |
| Finding secure parking areas | <input type="checkbox"/> | Crime | <input type="checkbox"/> |
| Road conditions for goods vehicles | <input type="checkbox"/> | Other _____ | |

12. What information would you need to help you? **(please tick all that apply)**

- | | | | |
|------------------------------------|--------------------------|------------------------|--------------------------|
| Traffic volumes | <input type="checkbox"/> | Road traffic incidents | <input type="checkbox"/> |
| Understanding foreign laws | <input type="checkbox"/> | Weather | <input type="checkbox"/> |
| Finding secure parking areas | <input type="checkbox"/> | Crime | <input type="checkbox"/> |
| Road conditions for goods vehicles | <input type="checkbox"/> | Other _____ | |

13. How do you think an information system would best operate? **(please tick)**

- | | | | |
|---|--------------------------|-------------------|--------------------------|
| Hands free device | <input type="checkbox"/> | In-cab GPS device | <input type="checkbox"/> |
| In transit (service stations or on ferries) | <input type="checkbox"/> | Remote access | <input type="checkbox"/> |

Other _____